

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Smartphone</i>
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Producer's or importer's name or trademark	Fairphone
Producer or importer address	Van Diemenstraat 200 3022SC
Producer's or importer's model identifier	FP4
Date of calculation	21 sept

**This final score sheet in English is only for guidance, the French version must be sent for official circulation**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
<b>CRITERION 1 : DOCUMENTATION</b>	<b>1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions</b>	<b>10,0</b>	<b>2</b>	<b>20,0</b>	<b>92,1</b>
<b>CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS</b>	<b>2.1 Ease of disassembly parts from List 2*</b>	<b>10,0</b>	<b>1</b>	<b>19,0</b>	
	<b>2.2 Necessary tools (List 2)</b>	<b>10,0</b>	<b>0,5</b>		
	<b>2.3 Fasteners characteristics parts from List 1** and List 2</b>	<b>8,0</b>	<b>0,5</b>		
<b>CRITERION 3 : AVAILABILITY OF SPARE PARTS</b>	<b>3.1 Availability over time parts from List 2</b>	<b>7,9</b>	<b>1</b>	<b>14,1</b>	
	<b>3.2 Availability over time parts from List 1</b>	<b>4,3</b>	<b>0,5</b>		
	<b>3.3 Delivery time parts from List 2</b>	<b>10,0</b>	<b>0,3</b>		
	<b>3.4 Delivery time parts from List 1</b>	<b>5,4</b>	<b>0,2</b>		
<b>CRITERION 4 : PRICE OF SPARE PARTS</b>	<b>4. Ratio between price of parts from list 2 to the price of the product</b>	<b>9,5</b>	<b>2</b>	<b>19,0</b>	
<b>CRITERION 5 : SPECIFIC CRITERION</b>	<b>5.1 Information about type of updates</b>	<b>10,0</b>	<b>1</b>	<b>20,0</b>	
	<b>5.2 Free remote assistance</b>	<b>10,0</b>	<b>0,5</b>		
	<b>5.3 Possibility to reset softwares</b>	<b>10,0</b>	<b>0,5</b>		
<b>Reparability index on 10</b>					

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.