

9cm

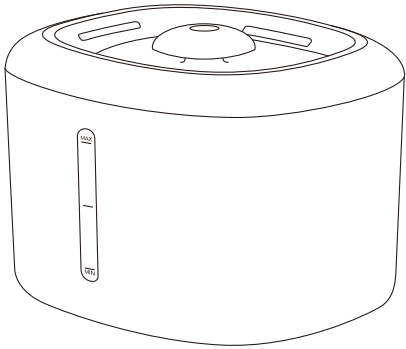
12cm



Automatic Pet Water Fountain

PAWZZ

User's manual

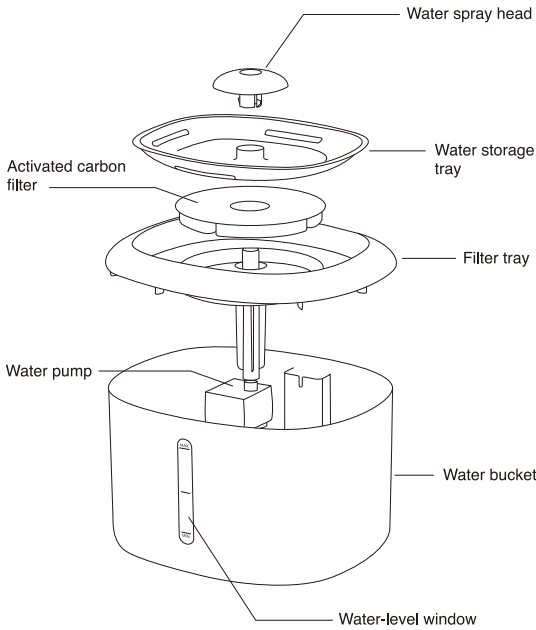
Model: PA\_WF25L





Please read the instruction manual carefully before using the product and keep it properly for future reference.

Product overview



【Light status explanation】

The blue light on indicates sufficient water supply.  
The intermittent flashing red light indicates that the machine is in a state of water shortage.  
If the red light flashes after water is added and the water is not restored, the machine needs to power off and restart.

Safety instructions


The rated voltage of the water pump of this product is 5V, please use the USB power adapter delivered with the product or make sure that the output voltage of your own USB power adapter is 5V.

- Use this product in an indoor environment, away from high heat sources.
- Pets that bite the electrical wires may cause electric leakage. Please guide them properly.
- Do not place the product in a high place to avoid damage to the product or safety issues for pets caused by the product falling.
- It is recommended to avoid placing the product in a corner or against a wall.
- Keep the device horizontal. Do not overturn the device, otherwise it cannot work properly.
- Please remove the water pump when cleaning. The USB port of the water pump should not be immersed in water. The rest of the parts can be cleaned with water.
- If you want to stop using the fountain, please unplug the power cord first, drain the water, wash and dry it before storing it.
- Children must use this product under adult supervision.
- Users are not allowed to repair the product in order to avoid accidental injury.

Instructions for use

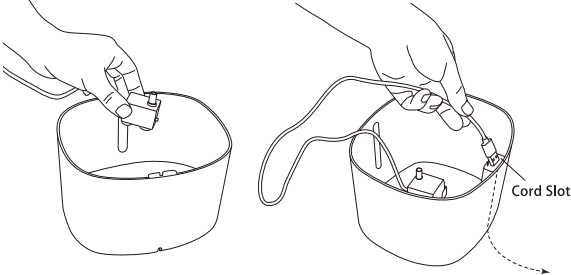
Step 1

Remove the water storage tray, and the filter tray.

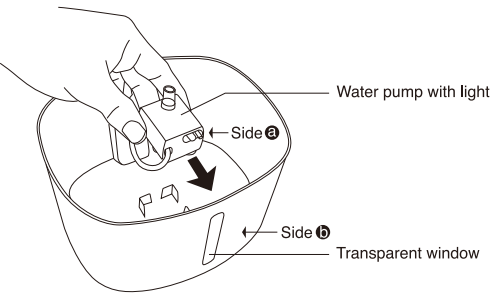


Step 2

Install the water pump in the water bucket and lead the USB cable out of the cord slot.

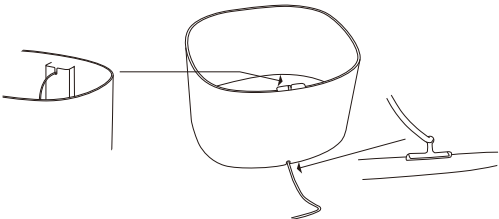


Note 1



The correct installation direction of the water pump:  
Side **A** facing Side **B**

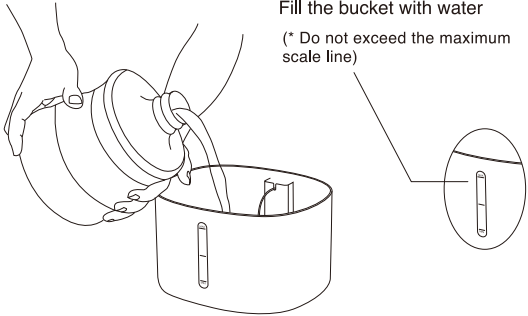
Note 2



When installing the water pump, please clamp the power cord.

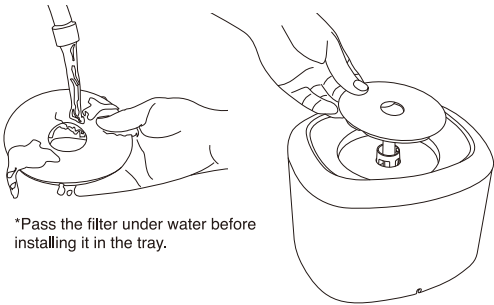
Step 3

Fill the bucket with water  
(\* Do not exceed the maximum scale line)



Step 4

Install the filter tray and the activated carbon filter.



\*Pass the filter under water before installing it in the tray.

**Note** : we suggest to replace the filter after one month of continuous use.

Step 5

Install the water storage tray and water spray head, then power up.



Box content



Water fountain x1    Activated carbon filter x1    Water pump x1  
USB adapter x1    User manual x1

Pump cleaning instructions

If the water pump seems not working properly, please follow the below steps to clean it.



1. Open the pump as shown above    2. Remove panel with top cover



3. Remove the impeller    4. Clean the parts carefully

Faults description and handling measures


Please note that all operations should be performed after the power is turned off.

| Fault description                  | Handling measures  |
|------------------------------------|--|
| Red light flashing<br>Pump failure | 1. Check whether the water is sufficient, if not, please add water to the pump;<br>2. Check whether the impeller of the water pump is blocked. If it is blocked, clean it.<br>3. If the water is short for a long time, power it on again. |
| Low water output<br>from the pump  | 1. Check whether the machine is installed correctly.<br>2. Check whether the pump is blocked. If it is blocked, clean it.<br>3. Check whether there is hair into the pump, please clean the pump impeller.                                 |
| The pump<br>makes noise            | 1. Check whether the machine is installed correctly.<br>2. Check whether any hair or foreign matter enters the water pump, and clean the water pump impeller.  |

Product specifications

Suitable for all cats and small dogs  
Water Capacity : 2.5L  
Pump Voltage: 5V  
Rated Power: 0.25W  
Noise level : less than 30dB  
Automatic shutdown if the water level is too low  
Powered by USB cable (USB adapter provided)  
Replaceable activated carbon filter (1 filter included)  
Item Weight: 470g  
Item Dimensions: 19.5x17x14.5cm

Disposal of electrical & electronic equipment



This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it should be taken to an applicable collection point for the recycling of electrical and electronic equipment. For more information please contact your local council or waste disposal service.

About this manual

We strive to ensure that the information contained in this manual are as accurate as possible. Changes may be made to the manual or the product without prior notice. The latest updates will be available on our website [www.pawzz.eu](http://www.pawzz.eu).  
Our company shall under no circumstances be held liable for injury or damage caused by errors or omissions in this manual.  
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For questions about this product, please email us at [info@a6europe.com](mailto:info@a6europe.com).

EU Declaration Of Conformity

We, A6 Europe s.a., established 127-129 rue Colonel Bourg, 1140 Brussels, Belgium  
  
Declare under our own responsibility that the following equipment :  
Brand : Pawzz - Item code : PA\_WF25L  
Product description : Automatic water fountain  
  
Complies to the essential provisions of the following EC Directive(s):  
LVD Directive: 2014/35/EU  
EMC directive : 2014/30/EU  
RoHS Directive: 2011/65/EU, amendement 2015/863/EU  
EU Directive 2009/125/EC, regulation (EU) 2023/826  
  
and respects the essential requirements of harmonized European standards:  
EMC :  
EN IEC 55014-1:2021  
EN IEC 55014-2:2021  
EN IEC 61000-3-2:2019+A2:2024  
EN 61000-3-3:2013+A2:2021+AC:2022-01  
Safety: EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019+A15:2021  
EN 62233:2008  
EN IEC 61558-1 :2019  
EN 61558-2-16 :2009+A1  
EN 61558-1 :2005+A1  
Energy Efficiency: EN50564:2011  
  
Date : February 2025  
David Peroo, Product Manager

